

How Stake Center Protects Their Connected Workforce





1,400 Company vehicles



48 statesHighly distributed workforce



19,774,551Apps managed automatically

Every day, Stake Center employees drive to thousands of locations to locate and protect sensitive infrastructure from damage. And they treat employee safety with the same level of care and focus as their locating services. Whether scoping out cable, electricity, gas, or large fiber optic networks – Stake Center relies on mobile devices and laptops to travel and complete service orders efficiently. They chose TRUCE to protect their connected workforce from digital distraction at scale.

Overview

Stake Center is a nationwide expert and market leader in high-risk infrastructure and fiber optic network locating. They are a truly connected workforce that leverages mobility, hot spots, and laptop cloud computing to get the job done – day in, day out.

Challenge

When technology is necessary for work, it leaves employees vulnerable to constant distraction, even while driving, potentially endangering themselves and the communities they serve.

"TRUCE does everything we need it to – balance mobile safety with locator productivity – and a little more.

We have a wonderful relationship and would recommend it to other companies looking to do the same."

Allen Funk, IT Support Manager, Stake Center

The Results

After exploring options, Stake Center decided to partner with TRUCE.

- TRUCE struck the right balance between work-essential apps and using mobility safely and responsibly. Locators could use navigation and specific whitelisted audible alerts; meanwhile, unnecessary and distracting apps were suppressed.
- Solving for a distributed workforce across 48 states, TRUCE deployed the software remotely through Stake Center's MDM to laptops and mobile phones with little end-user intervention.
- TRUCE's comprehensive dashboard and attentive support team helped manage compliance and connectivity across protected end users. TRUCE helped establish statistics and benchmarks to set the standard for safely deploying technology in the field.



"TRUCE is a key component of our broader locator/driver safety program. They are highly responsive, and their platform and tools enabled us to scale the program quickly across our distributed team."

David Kennedy, Chief Information Officer, Stake Center